# "Inspiring digital transition"



# WE ARE A GLOBAL COMPANY...

Citta has become a benchmark in the Global Software & Automation Market, providing a wide range of **Business Consultancy, Information Technology, and Outsourcing Services**. Our solutions are backed by an alliance partnership with many renowned industry experts in the global market.



# **\$24 Million** Transactions from our Solution Yearly

**50+** Awards & Recognition by Renowned Agencies



# ROME WASN'T BUILT IN A DAY

### 2023

Incorporating new platforms and technology not only enhances business but also opens new avenues for exploration.

# 2019

Growth paces when talents are combined as a single force towards a common objective.

Dream high to achieve big and our aim was bigger and to achieveit we strengthen our family.

2015

# 2010

The thought of giving back to the society started over a coffee table.

# 2012

- > Like other unplanned journeys it started with ground zero but that helps in rooting values for vision.
- > The cores were constructed in a small basement where the team and relations both were built.

# Driving Purpose with Commitment and Core Principles

# VISION

Our company's vision is to develop and improve constantly and grow as a major IT services provider to become a leading performer in providing quality web and software development solutions in the competitive global marketplace.

# MISSION

Our mission is to enhance the business growth of our customers with creative designs and development modules to deliver market-defining high-quality solutions that create value and reliable competitive advantages for our clients around the world.

# VALUES

At Citta, our values consist of ethics, compliance, and code of conduct,

- We strive to surpass our customer's expectations consistently.
- We invest in our employees to support them achieve their potential.
- We continually enhance our competencies to sustain high growth.
- We make decisions with integrity, and we strive for Quality.

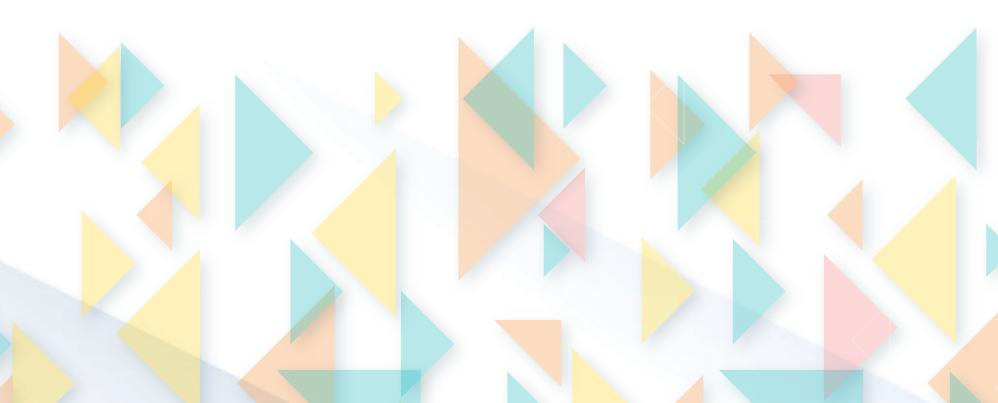


# THE COMMON HURDLES ON YOUR GROWTH PATH

Problems	Startup	SME	MNC	Solutions
Integrated Solution				Chatbots & API
Consolidating Information				Business Intelligence
Data Security				Pre-level Encryption
Integration of Processes				Multi-User ERP
Ineffective Communication between Departments				Notification & Dashboard
Forecasting & Decision Making				Artificial Intelligence & Business Intelligence

### Standardizing Process





# OUR APPROACHES TO CLIENTS...

# **One Point IT Solutions**

(Domestic & Overseas Clients)

- End to End Solutions Provider.
- Cyber Security & Compliance.
- Network & Infrastructure Operations.





# **Customized IT**

(Domestic & Overseas Clients)

- Any type of requirements can be developed.
- 100+ IT experts on board.
- Enforced with the latest trends in technology.



ODC - Offshore Development Center (Overseas Clients)

- Either entire IT sourcing to
   INDIA or project specific outsourcing.
- Team of 150+ Developers, Designers & QA.

# Advanced IT Solution Implementation Process







# WHY TO CHOOSE US

# 3rd Party Integration

Easy & reliable integration of our solution in your current processes.

# Productivity

Eliminate redundant processes and tasks through AI & BI based solution.

# Mobility & Flexibility

Work from home, your office, or anywhere with a mobile-friendly solution.

# Security & Regulatory Compliance

Keep data safe and regulated with in-built protection & GDPR compliance.

# Competition

Stay on top of technology solutions, ahead of your competition.

# Support & Infrastructure

Dedicated support & training team for quality service with a world-class 6000+ sq. ft. office and 150+ workstations and more.

# **People Evaluate Choices** in Relative Rather in Absolute Terms.

PARAMETER	tcs	Infosys®	HCLTech	
Global Presence	Extensive	Extensive	Extensive	Broad
Value for Money	Premium	Balanced	Efficient	Cost Effective
One-Time Investment	Comprehensive	Moderate	Moderate	Low
Service Portfolio	Broad	Broad	Broad	Broad
Innovation & R&D	Strong	Strong	Moderate	Moderate
Client Base	Global & Diverse	Global & Diverse	Global & Diverse	Global & Diverse
Consulting Expertise	High	High	Moderate	High
Industry Focus	Multi-industry	Multi-industry	Multi-industry	Multi-industry

\* The data and insights presented are derived from customer interactions and internal analyses for illustrative purposes. They are intended to provide a better understanding of Citta's products/services and should not be construed as absolute representations or guarantees.

# CITTA'S INDUSTRY **EXPERTISE**

# Unmatched Versatility Across 20+ Industries

At Citta, we pride ourselves on our extensive industry expertise, delivering tailored IT solutions that drive success across a diverse range of sectors. Our commitment to innovation and excellence has positioned us as a trusted partner in multiple industries around the globe

Our deep industry knowledge, combined with our expertise in the latest technologies, enables us to deliver customized solutions that meet the unique needs of each sector. From strategy to execution, Citta is your partner for digital transformation and beyond. Let us help you navigate the complexities of your industry with confidence and innovation.



### **Financial Services**

Provided RMS Solutions to Top NBFCs in the country in record time.

# **Real Estate Industry**

- 100+ Projects Completed.
- Launched ProBro, a SaaS-based platform for Real Estate Consultants.

# **Education Industry**

- People Choice Award" 2018 by ISTE, Chicago.
- USD 32 million funding at international startup summit.

# **Electronics & Manufacturing Industry**

Business Alliance with Intellial Solutions for advanced ERP Systems in Electronics Industry.



**Travel & Hospitality Industry** 6+ International Technical & Strategic Alliance.

# **Retail Industry**

### Recognized by GESIA IT Association.

### **Health Care Industry**

Working on Pandemic Preparation& Recovery module.

### Others

- Serving in more than 16 industry verticals.

- Launched Ratifys an Al-based employee verification tool.

- Launched BookMyTalent a SaaS based platform for easy and quality talent acquisition.

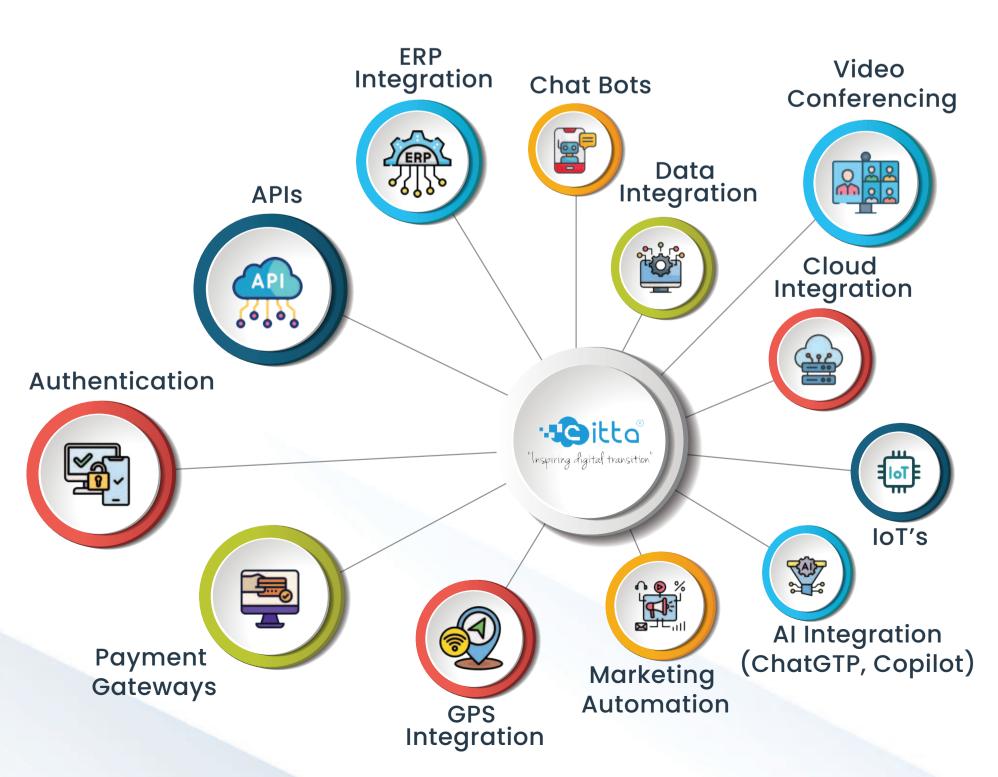
# **Transport & Logistics Industry**

20 Most Promising Logistics Technology Solutions Providers -CIO Review India 2018.

# Seamless Integrations & Turnkey Solutions for IT Excellence

We pride ourselves on our ability to seamlessly integrate with a wide range of technologies. Whether it's leveraging APIs for dynamic data exchange, incorporating advanced geolocation services like GPS and geo-fencing, or connecting with various ERP, CRM, and IoT systems, Citta offers comprehensive compatibility.

Our expertise extends to the cloud platforms, payment gateways, machine learning, and more, ensuring that our solutions are not only robust but also flexible enough to meet the diverse needs of your business. At Citta, we empower you to optimize your operations and achieve unparalleled efficiency through seamless integration.



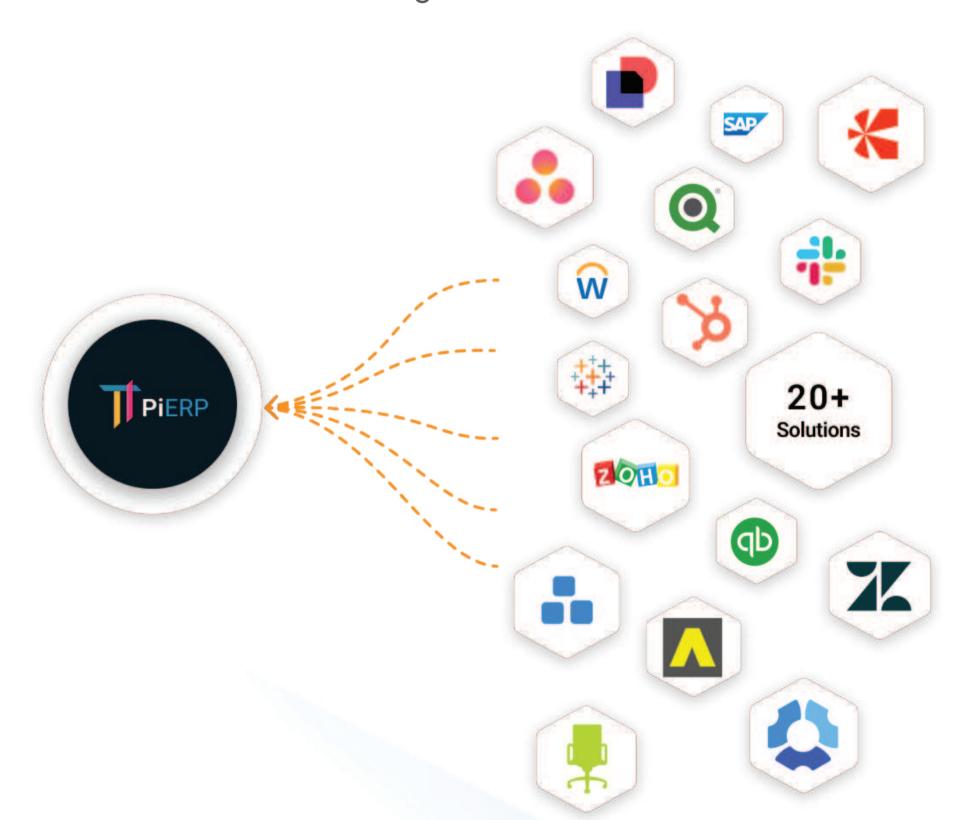
# OUR BRANDS...





Eliminate the Need of Managing Multiple Platforms with our Comprehensive All-in-One PiERP

Introducing PiERP, the revolutionary ERP software designed to streamline your business operations like never before. With PiERP, you can consolidate all your essential business functions into one comprehensive platform, eliminating the need for multiple software solutions. Experience unparalleled efficiency, integration, and simplicity with PiERP – your all-in-one business management solution.



Step into the future of business management with PiERP, the comprehensive ERP solution reshaping organizational efficiency. **Know more** 

With an extensive suite of over **15+ integrated modules** covering core operations like **HRM, CRM, Recruitment, Production, and Finance,** PiERP seamlessly streamlines your entire workflow. Featuring a robust lineup of **50+ advanced features,** PiERP ensures smooth transitions and operations, enhancing productivity across the board. But what truly distinguishes PiERP is its innovative **AI-based capabilities,** empowering organizations to intelligently optimize processes and thrive in today's fast-paced business environment. Discover PiERP and unlock unparalleled efficiency and growth for your business.

### Process

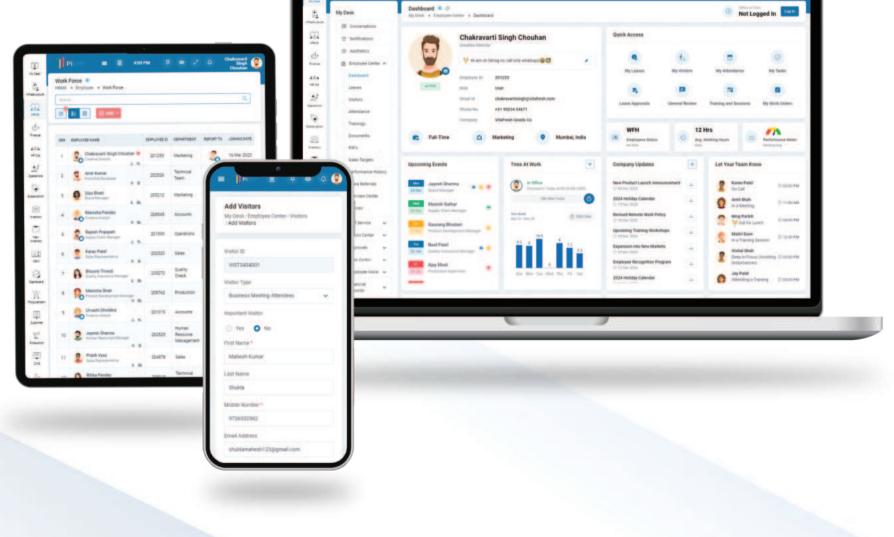
The process involves adeptly overseeing and blending varied business operations.

### Implementation

Seamless fusion of innovation and transformation for assured outcomes.

### Execution

Precise execution of business-andprocess-centric ERP implementation.



Accounting •Attendance •Chat bot •Compliances
•CRM •Dashboards •Finance •HR •Inventory •Payroll
•Performance •Pre-Sales •Production •Recruitment
•Task Management •Training •Visitor



# Evaluating PiERP Against Top ERPs on Key Performance Metrics

	PiERP		SAP	odoo
Industry Specificity	All Industries	Professional Services & Non-Profits	Manufacturing (Focus) & Distribution	All Industries
Modules Offered	Comprehensive Suite	Extensive Suite	Extensive Suite	Comprehensive Suite
Customization	High	Moderate	High	Moderate
Integration	Excellent	Good	Excellent	Good
Additional Costs	Minimal	Add-ons	Add-ons and Custom	Add-ons
Cloud & On-Premise	Yes	No	Yes	No
Scalability	High	Moderate	High	Moderate
User Interface	Intuitive and Modern	User-friendly	Complex but Powerful	User-friendly
Mobile Accessibility	Yes	Yes	Yes	Yes

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Cargo365Cloud is a comprehensive transport management solution, enhancing productivity, efficiency, and cost management. It provides enhanced visibility across your business, from fleet and warehouse operations to courier services and finance, ensuring streamlined and effective management.

# **Product Features**



FASTag Integration



OCR Integration



Payment Gateway with Trusted Banks



Artificial Intelligence







BI based Dashboard







Chat Bots 3rd Party ERP Integration



Address	Detail		
Canteen C	Q Panchdhara Park		
Surer Marg	ndra Mangaldas Mar	Gopel Paters	Anysingh's O Ice Green O Artha Date Stare
	Royal Hats And Dry Fruits		ee Parti
Maps Ocean P			Legge
Navrang	pura		
Landma	rk		
Tax Deta	ail		

# **Our Logistics Solutions**

# Full Truck Load Solution - Whale

Bring your full truckload woes to an end with this superlative product that makes a difference.

# Less than Truck Load Solution - Bee

Efficiently manage shipments with our Less Than Truckload (LTL) Solution software, optimizing load consolidation, tracking, and cost reduction.

# Multi Model Shipping Solution - Goose

A product with all-embracing features for multi-model shipping management for increased productivity.

# Fleet Management - Arctic Tern

Let the magic unleash with our state-of-the-art fleet management software that keeps you in control at all times.



### Warehouse Management - Chipmunk



Warehouse management couldn't get easier than this. Improve inventory visibility and streamline operations.

### **3PL Management - Wolf**

Make shipping, receiving, transportation, and distribution a cakewalk with our 3PL management software.

# **5PL Management - Dolphin**

Streamline logistics and enhance efficiency with our advanced 5PL Management software for comprehensive supply chain control.

## Courier - Ant

Make the most of our courier management software that's designed to enhance productivity like never before.



BigBox is the comprehensive retail store management software designed to streamline and enhance every aspect of your retail business. From inventory management and sales tracking to customer engagement and financial reporting, BigBox offers an integrated solution tailored to meet the diverse needs of modern retailers.

# Product Module

- Inventory Management
- Point of Sale
- > CRM
- Sales Analytics and Reporting
- Financial Management
- Employee Management
- Multi-Channel Integration

- Supplier Management
- Order Management
- Marketing and Promotions
- Security and Compliance
- Product Catalog Management
- Customer Support and Training
- System Integration

# Product Features







Sales Analytics

Multi-Channel Integration

Payment Gateway with Trusted Banks

Chat Bots



Automatic Tagging



BI based Dashboard



Fraud Detection Customer Engagement

# Versatile Solutions for Every Retail Store Type







Grocery



Pharmacies



Convenience



**Apparel & Fashion** 



Health & Beauty



Footwear





**Electronics** 

Bookstore



Jewellery



# Pet Supply Sports Equipment Stationery







### Automotive Parts

Toys

### Furniture

and 20+ more store types...



ProBro is an AI-based property management software that is crafted and designed by real estate experts to streamline the workflows and processes so property managers can focus on what's most important—the relationships.

It is a custom-built solution for complex businesses managing thousands of units. Flexible workflows allow you to consistently execute processes, seamlessly deliver exceptional experiences, and quickly gain full transparency, even if you have a large team working across many properties. Comprehensive and intuitive, ProBro provides instant access to insights and data, enabling your team to make strategic decisions and execute long-term plans.



Select Developer

**Project For** 

Select Project For

**Construction Status** 

Select Construction Status

**Project Launch Date** 

27/05/2022

Expected Possession Date

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Posted Date: 01/07/2021

### Skyvilla : Independent Bunglow

EMI Start from 29k-30k

Nikol, Ahmedabad

Assign To: Bhavesh Patel

Price: ₹55 - 80 Lac

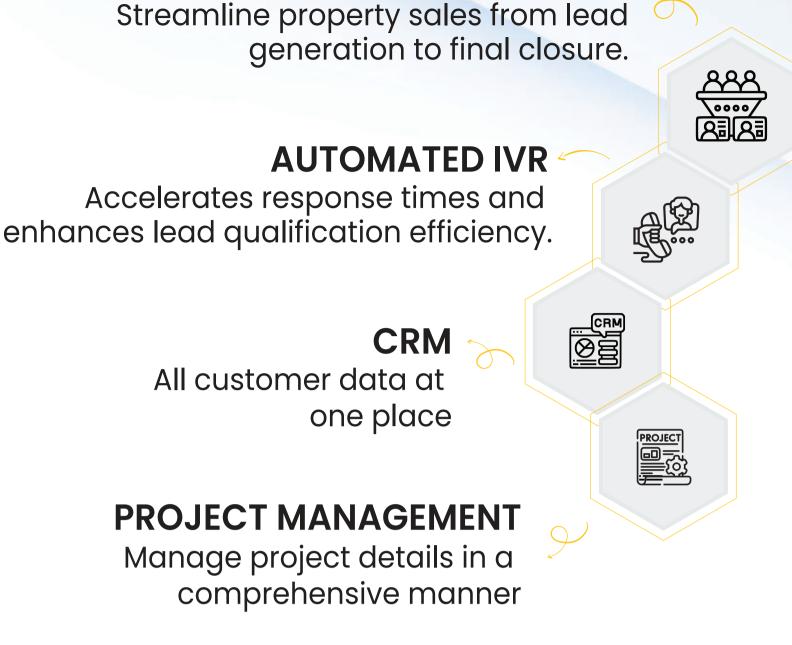
Super Buildup Area: 1400 - 1800 Sq Ft

Carpet Area: 1499 Sq Ft

Property Score: \*\*\*\*

**Download Brochure** 

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SALES MANAGEMENT

# **ProBro Modules**

# **PROPERTY MANAGEMENT**

Easy & efficient management of units





### CONTRACT MANAGEMENT

Simplifies document management with automatic renewal notifications.



# REPORT

Real-time insight needed for fast and confident decisions



# **CAMPAIGN MANAGEMENT** Quick and effective marketing campaigns





Shodho Property is an innovative real estate platform designed to simplify and enhance your property journey. Whether you're a property owner, broker, builder, or someone searching for the perfect place to buy, rent, or lease, Shodho Property connects you with opportunities that fit your needs.

# **Product Features**



Advanced Search Filters



Detailed Property Listings





Interactive Map Search







Personalized Property Alerts

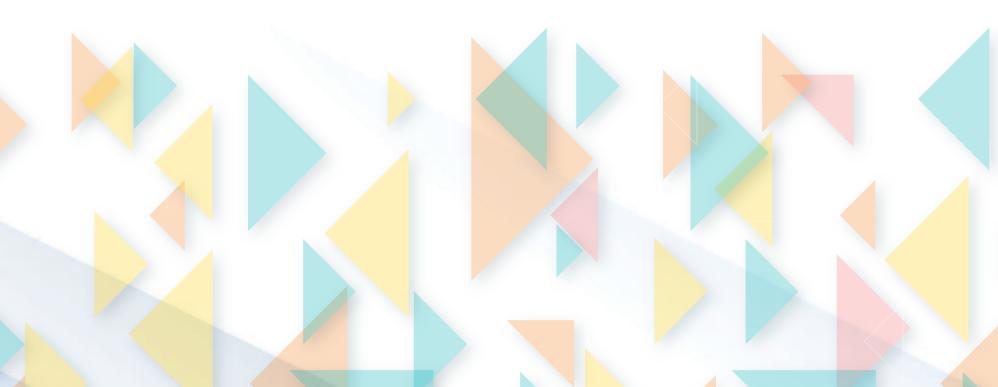






### Direct Contact with Sellers

Neighborhood Insights Mobile-Friendly Experience



# What Shodho Property Offers to Property Managers

### **Enhanced Visibility and Reach**

It connects brokers and builders with a wide audience, enhancing visibility and boosting deal success.

### **Easy Property Management**

Easily manage and update multiple property listings, tracking inquiries seamlessly for efficient property management.

# **Direct Client Connections**

SP facilitates direct communication, allowing quick client engagement, answering queries, and negotiating terms seamlessly.



# **Trusted & Verified Listings**



leading to quicker, more reliable transactions on our trusted platform.

# Market Insights & Analytics

Leverage market insights and analytics to optimize strategies with data on trends, pricing, and buyer behavior.

# **Cost-Effective Marketing**

Market your properties cost-effectively with SP's promotional tools, reaching more clients without costly campaigns.



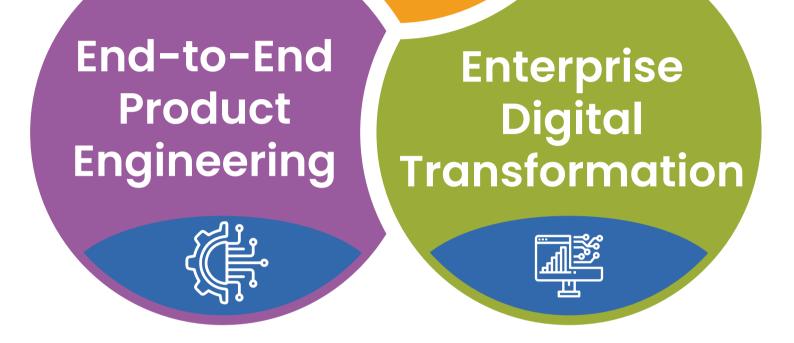


BookMyTalent is your ultimate online portal for sourcing top technical talent. Explore a vast pool of experts across 50+ tech stacks, using multiple filters to find the perfect fit for your needs.

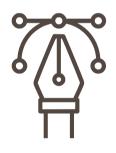
Compare profiles, review work samples, and schedule interviews seamlessly. Whether on a contractual or hourly basis, BookMyTalent streamlines the hiring process to connect you with the best candidates, across all time zones.







# We Are Experts In



ul/ux







Web Development











**Big Data** 

AI & Automation

Mobile App Dev.



**Data Analytics** 



CyberSecurity



**Enterprise Solutions** 

# Empower Your Business with Expert ERP Developers

At BookMyTalent, we understand the critical role that robust enterprise resource planning (ERP) systems play in driving business efficiency and growth. Our team of highly skilled ERP developers is proficient in delivering customized solutions for a wide range of industry-leading ERP platforms. Whether you are seeking to implement, customize, or enhance your existing ERP system, BookMyTalent has the expertise to meet your unique business requirements.





# Custom Business Application Developers





Ratifys is an Al-enabled global platform that empowers the ecosystem of employers featuring employee verification and rating mechanisms.

Ratifys is an Indian business and employer-oriented online service that operates via Online portal and mobile application.

The platform is mainly used for professional services to empower employer ecosystem and network, and allows companies to verify and rate their employees. Ratifys allows employers to create profiles and "connect" to each other (employers) on a global platform which may represent real-world professional relationships.

# **Ratifys Services**

### **Know Your Employee**

Efficiently find valuable & verified resources from our data pool as per your requirement with added features such as employee check, skills check, etc. Check employee rating on pre-defined skills parameters & attributes as per our research & past employer feedback for better decision making.

### **Employee Verification**

Employment verification is the process of provding an employee relationship with an employer and other related details. Employees often seek to verify employment on their own by providing their resume, paystubs, or signed agreements.

### **Rate Your Employee**

Rate your current & past employees on pre-defined parameters & attributes for creating a verified & cheating-free ecosystem, which would help in establishing a risk-free environment for both employees & employers.

### **Employee Ice-Out**

Ice Out is an informal list of employees shared by their respective past employers who are eligible and qualified for the job but may not meet other criteria that would conflict with corporate culture or colleagues.





Citta Academy is an all-new concept of sharing programming knowledge with a focus on industrial usage of that leverages individual skills and boost ecosystem of software industry.

We at Citta Academy aim to effectively enhance the skills of both tech and non-tech individuals with an industry-vetted approach. We are on a mission to create 1M+ world-class tech professionals by providing them with exceptional mentorship and relevant course material to provide a new definition of education and learning.

# What we Offer

**01** INDIVIDUAL COURSES

- Cloud Computing
- DevOps
- BI & Visualization
- Cyber Security
- Data Science
- Project Management



- Microsoft Power BI Training
- DevOps Training
- Selenium Training
- Cyber Security
- Python Training
- Java Training

and many more

and many more



# ROLE BASED TRAINING COURSES

- DevOps Engineer
- Full Stack Web Developer
- Business Analyst
- AWS Master Program
- Al & ML Master Program
- Data Engineer
  - and many more



# Citta Academy For Everyone

Citta Academy welcomes learners of all backgrounds to embark on a journey of knowledge and skill enhancement through our dynamic platform. As a hub for lifelong learners, we provide a diverse array of courses designed to cater to a wide range of interests and aspirations. Whether you're a professional aiming to upskill, a student seeking to explore new subjects, or an individual driven by curiosity, our user-friendly interface and expert-led content ensure an enriching and accessible learning experience.





# OUR SERVICES...





# INSIGHT **Business Solution** Services

- BPO (Business Process Outsourcing)
- Enterprise Architecture (EA)
- Reseller Programmes
- Consulting Services
- Security & Risk Management
- Cyber Security
- PaaS (Platform as a Service)
- IaaS (Infrastructure as a Service)
- SaaS (Software as a Service)
- SSL Certificates



# **INNOVATE** Emerging Technology

- Machine Learning & Robotics
- Al & Bl Integration
- Biometric Solutions
- Surveillance Solutions
- IoT based Solutions
- Big Data
- Automation
- BlockChain

### BRANDING Marketing & **Branding Services**

- Website Development
- Brand Identity
- Search Engine Optimization
- Social Media Optimisation
- Corporate Branding
- Corporate Videos
- Product Branding
- Digital Advertising



- Mobile Application Development
- ERP Solutions
- Application Maintenance
- Application Development
- Quality Assurance & Testing
- Database Services
- Resource Hiring
- POS Software Services

- Outdoor Marketing
- Broadcast Advertising
- Press Release

- Product Development

# **RESOURCE HIRING Staff Augmentation Services**

- Onshore
- Near shore
- Offshore



# ELEMENTAL System Integration & Infrastructure

- Enterprise Data Storage
- Server Solutions
- Cloud Services
- Data Center Solutions
- Disaster Recovery Solutions (DRaaS)
- Licensed Software Solutions
- Network Management & Integration
- Remote Infrastructure Management
- Messaging & Collaboration
- Helpdesk Services
- Desktop Management Services
- Web Hosting & Registration Services
- Telephony Services
- Workplace & Pandemic Management Services





# EXIGENCY SOFTWARE SERVICES



# Application Development

- Web Based Application
- Windows Based Application
- Desktop Application
- Network Application



- Customized ERP
- White Lable Customized ERP
- SaaS-based ERP
- Standard ERP



# POS Software Development

- Interface Development
- Hardware Interface
- Payment Gateways
- Integrated Web Interface
- Real-Time Synchronization.



# Application Maintenance

- Corrective Maintenance
- Adaptive Maintenance
- Perfective Maintenance
- Preventive Maintenance



- Concept Development
- Whitelabel Solutions
- Ownership Model
- Loyalty Model



# Quality Assurance & Testing

- Functional Testing
- Unit Testing
- Integration Testing
- System Testing



### Mobile Application Development

- Native App Development
- Hybrid App Development
- Application Testing & QA
- Application Migration
- Application Redesign (UI/UX)
- Upgrade Mobile Applications
- Mobile Games

- Sanity Testing
- Smoke Testing
- Interface Testing
- Regression Testing
- Beta/Acceptance Testing
- Non-Functional Testing



- Dedicated Team
- Fixed Price Model



# Database Services

- Database Monitoring Services
- Database Administration
- Database Upgrade
- Database Migration
- Database Maintenance
- Performance Tuning
- Health Checkup
- SLA based Support
- Database Uptime



# ELEMENTAL

# SYSTEM INTEGRATION & INFRASTRUCTURE

ৰ্ন্যু )

# Enterprise Data Storage

- Google Drive
- Amazon Cloud Drive
- One Drive
- AWS
- Google Cloud Platform - IBM Cloud Storage



### Server Solutions

- Virtual Private Server
- Public Cloud Services
- Private Cloud Services
- Hybrid Cloud Services
- Dedicated Cloud Servers
- Server Virtualization Services

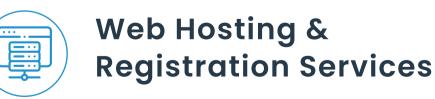
- Microsoft Azure Storage
- Oracle Cloud Infrastructure
- Storage Management Services



### Data Center Solutions

- Enterprise Data Centers
- Managed Services Data Centers
- Colocation Data Centers
- Cloud Data Centers

- Server Consolidation Services
- Server Management Services



- Web Hosting (on file server)
- Database Hosting (on dedicated server)
- Deploying Web Apps
- Serverless Web Apps
- Domain Purchase
- SSL Certification



# Remote Infrastructure Management

- Remote Centralized Monitoring
- Remote Staff Augmentation
- IT Asset Management
- Server Support & Mgmt
- Network Operation Centre
- Data Management with a NOC
- Network Infrastructure installation
- Database & Storage Mgmt
- Migration Services
- Network & Application Mgmt



### Workplace & Pandemic Services

- Cloud Workspace
- Unified Device Management
- Remote Desktop
- Unified Communication
- Collaboration Services
- Digital Contact Center
- Al-Powered Service Desk
- Analytics Services
- AR-Enabled Field Support
- Building Management Solution
- Smart Meeting Room



# Telephony Services

- SIP Truck
- Audio Conferencing System
- Toll-Free Services
- Web Conferencing
- HIVR-[Hosted Interactive Voice Response System)
- Hosted Interactive Voice Response (HIVR)
- Cloud Telephony
- Smart Office (R)



- Remote Support
- Real-Time Chat
- Email Support
- Web Support
- Call Escalation
- On-Site Support
- Telecom Support
- Technical Support
- Proactive Maintenance and Monitoring



# Cloud Services



### Desktop Mgmt Services

- OS Upgradation
- OS Migration
- OS Support
- Hardware & Software Roll-Outs
- Anti-Virus & Security Mgmt
- Backup Management
- IT Asset Tracking
- Oracle Cloud Infrastructure
- Storage Management Services

- Cloud Security
- Disaster Recovery on Cloud
- Cloud Infrastructure/ laaS Cloud



- Network Consulting
- Network Integration
- SDN Consulting
- SDN for Data Center
- MultiNetwork Services



#### **Messaging &** Collaboration

- Cloud Messaging
- Mailbox & Chatbox
- Email Integration
- SMS Integration
- WhatsApp Integration



#### **Disaster Recovery** Solutions (DRaaS)

- Site Recovery Management
- Data Backup
- Data Synchronisation
- Third-Party Backup Service
- Cloud Storage



#### **Licensed Software Solutions**

#### **Security Solutions**

- AvePoint
- Bitdefender
- Check Point
- CISCO
- Digicert
- Eset
- Fortinet
- IBM
- InGram
- Kaspersky
- McAfee
- Microsoft
- Mimecast
- ItsMine
- Sophos

- Perimeter81
- ProofPoint
- Rmail
- CSAT
- Syncdog
- Trend Micro
- ZeroSpam
- V-Key
- Acronis
- AlertLogic
- AvastBusiness
- Balbix
- Duo
- IBM MaaS360

#### **Business Applications**

- Adobe
- Apptivo
- AutoDesk
- AvePoint
- Block Drive
- CloudBlue
- CoreView
- DocuSign
- FreshBooks
- HelloSign
- IBM
- Microsoft
- OneVuex
- Microsoft 365

**Cloud Infrastructure** 

- Pickit

- Rsign
- Serviceaide
- TeamViewer
- TekStack
- WittyParrot
- Paris Technologies
- Blueink
- Forms on Fire
- Salesforce
- Zoominfo
- Wrike
- Backflipt
- Colligo
- Sign Now

#### **Backup and Disaster Recovery**

- Acronis
- Arcserve
- AvePoint
- DropSuit
- Metallic
- Storage Guardian
- Vault America
- Veritas
- Lyve Mobile
- Cl

- Live Vault
- Storage Pipe
- AWS
- Google Cloud
- IBM Cloud
- Ingram
- Microsoft Azure
- Nerdio
- Red Hat OpenShift
- Century Link
- CloudCheckr
- CloudVelox

- DesktopReady
- Process Fusion
- HP Enterprise
- Netenrich
- dinCloud
- Spectrum
- Vmware
- Vultr

#### Communications

- Blizz TeamViewer
- Axcient
- Airtame
- Dropbox
- Do Forms
- Sippio
- Evernote
- Google Workspace
- LetsSignit
- Netelligent
- NomaDesk
- SaneBox
- Broadsoft Business

- Webex - 8x8
- Bluip
- eFax
- Google
- Cloud - GoTo
- G010
- iMeet
- Mitel
- NetFortris
- Polycom
- RingCentral
- Univoip

#### Other

- APC
- AvePoint
- BitTitan
- Corent
- IBM
- AvastBusiness
- InterGuard
- Live VHD
- AdamAi
- Deluxe

- Vendasta
- Yola
- Clodamize
- nOps



## INNOVATE EMERGING TECHNOLOGY



#### Biometric Solutions

- Know Your Customers
- Time & Attendance



- Big Data Consultancy
- Enterprise Data Warehouse (EDW) Optimization

- Workforce Management
- Visitor Management
- Individual Idetification
- Secured Financial Services
- RFID & Smart Cards



#### Machine Learning & Robotics

- Dynamic Data Analysis System
- Data Privacy
- Data Visualization
- Text Analysis

- Build & Support



- Business Process Automation Consultancy
- Fully Automate Existing Processes
- Al & Analytic Solutions
- Workflow Automation
- Automation Service Platform



#### IoT based Solutions

- Energy Management
- Remote Security
- Asset Tracking
- Fleet Management Solution
- Industrial IoT
- Smart Lighting and Building Management
- Process Automation
- Product Automation
- GPS based Tracking



#### Block Chain Technology

- Advisory & Consulting
- Design
- MVP
- Private Blockchain Network

- Fuel Monitoring
- Cold Chain Logistics



- Dashboards
- Chat Bots
- Data Analysis



- CCTV
- Drone Surveillance



## BRANDING MARKETING & BRANDING SERVICES







- Company Corporate Videos
- Product Videos
- Service Videos
- Employee Testimonials
- Client Testimonials
- Client Interviews
- Launch Videos
- Explainer Videos
- Infomercials
- Commercial Videos
- Short Movies

- Product PR ideas
- Customer PR Ideas
- Marketing PR Ideas
- Business Development PR Ideas
- Company PR Ideas
- Public Relation PR Ideas
- CSR PR Ideas
- HR PR Ideas
- Interview & Awards



SEO

- On-Site SEO
- Keyword Research & Analysis
- Content Marketing
- Local SEO
- Off-Site SEO
- Link Building
- Audience Analysis
- Mobile SEO
- Technical SEO
- Blog Writing



#### Brand Identity

- Brand Book
- Logo & Tagline Design
- Brand Templates
- Employee Branding
- Brand Revamping
- Structuring Brand Image



## Lead Generation & Digital Advertising

- Display Ads



#### Corporate Branding

- Corporate Presentation
- Investor Presentation
- Corporate Stationary
- Business Cards
- Corporate Gifts
- Inhouse Branding
- Creating SOP's
- Infrastructure Branding



#### Product Branding

- Product Packaging
- Product Photography
- Product Design
- Product Promotion
- Product Catalogue
- Product Launch Event
- Product Brand Elements



#### Process Development

- SOP Defining
- Revising & Creating Agreement &

- Native Advertising
- Social Media Advertising
- E-Mail Marketing
- WhatsApp Marketing
- Search Engine Marketing
- Video Ads



- Static Website
- Dynamic Website
- Website Content

#### Company Policies



- Industry Analysis
- Competitor Analysis
- Company SWOT Analysis
- Market Study & Analysis
- Proposed Approaches, Plan & Consultancy



- Social Media Account Handling
- Content Optimization
- Social Media Strategy
- Content Creation



#### Broadcast Advertising

- Television (digital & analog)
- Print Ads
- Radio
- Digital Media (website, blogs & podcasts)
- Online Streaming



#### Marketing Materials

- Brochure Design
- Communication Templates
- Leaflet Design
- HTML Mailer
- Catalogue Design



#### Outdoor Marketing

- Billboard Advertising [Static, Mobile, Digital, Creative Billboard]
- Lamp Post
- Guerrilla Advertising
- Transit Advertising
- Retail Advertising



## INSIGHT BUSINESS SOLUTIONS



#### Enterprise Architecture

- Data Architecture
- Application Architecture
- Business Architecture
- Technology Architecture
- Security Architecture
- Architecture Governance



- CASR-Citta Authorized Solutions Reseller
- CAPC-Citta Authorized Pre-Sales Consultant
- Banking API's
- KYC API's



#### Cyber Security

- Critical Infrastructure Security
- Application Security
- Network Security
- Cloud Security
- IoT Security
- Data Security
- End-to-End Security



#### Security & Risk Management

- Enterprise Security
- Web Application Security
- IT Audits
- SSL Certifications
- Reviewing IT Controls
- Ensuring Regulatory Compliance
- Prioritizing The Risks
- Performing Due Diligence For Information Security
- Reviewing Access Controls
- Cloud Migration
- Cyber Risk Assessment
- Security Mgmt Service



#### Consulting Services

- IT Strategy & Planning
- Program & Project Mgmt
- IT Leadership Services
- Network Design
- Infrastructure Capacity Planning
- Implementation of Specific Well-Described Features
- Startup Advisory Services



- SSL Certificates
- Code Signing Certificates
- Email Signing Certificates
- Website Security Solutions
- Certificate Management



- MPLS - Multi-Protocol Label Switching





#### IaaS (Infrastructure as a Service)

- SIP Truck
- Audio Conferencing System
- Tall-Free Services
- Smart Office (R)
- Web Conferencing
- HIVR- [Hosted Interactive Voice Response System]
- Hosted Interactive Voice Response



### as a Service)

- SaaS Products For 14+ Industries

#### BPO (Business Process Outsourcing)

**Know more** 

- Back-Office Services
- Marketing Services
- Tech-Support Services

# **GROWTH STORY...**

# 2009

- Citta was formed, open ODC in India. Strong foot prints in India.
- Achieves ISO 27001:2005 certification.

# 2016

 $\bigcirc$  Overall strength 50+.

- Mulit-sector development.
- Strategic approach in Europe.
- Citta is recognized through various awards from industry bodies (F&S, Forbes).

# 2023

Relaunched Cargo365Cloud with a new Brand Identity & Eastward

# 2012

- Member of GESIA.
- ➔ Achieves ISO 9001:2001.
- Open office in Manchester (UK).
- Open office in Wichita (USA) (3,000sq.ft).
- Strong footprint in USA and UK.

# 2018

- Registered 12+ Business Trademark.
- Launches Cloud enable.
- Enterprise Mobile Apps.
- Citta received coverage as
   20 Most Promising Logistics
   Solution Provider by CIO
   Review India.
- Initiate CASR Program.

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Participated in Vibrant Gujarat Global Trade Show.

- Features.
- Launches IOT Platform.
- Initiates programs for interns.
- Launches IT Service in Australia, Africa and Canada.
- Open offices in US (HO) & Canada.
- Launched SaaS-based products PiERP, Ratifys, ProBro & BookMyTalent.

2025 - 26

- Strengthen reach in emerging international markets.
- Focus on AI, blockchain,
  - and IoT advancements.
- Develop personalized, data-driven customer experiences
  - experiences.
- Implement eco-friendly practices and green technologies.
- Expand training programs and employee skillsets.

## AWARDS





# CIOReview







गृह मंत्रालय MINISTRY OF **HOME AFFAIRS** 

And More...

## CERTIFICATIONS













CYGNET.ONE





## PRESS MENTIONS

THE ECONOMIC TIMES

The Indian **EXPRESS** 

THE FINANCIAL EXPRESS













And More...

## PARTNERS













#### Cashfree Payments









# PROUD TO SERVE 1000+ SATISFIED USERS...



#### Govt/Public Sector & Startup





\* All clients listed above have directly or indirectly engaged with Citta or its affiliates, associates, or sister companies for services. Logos are used for representation purposes only.



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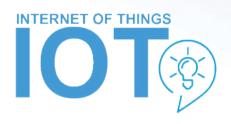












# Clutch Upwork

# "Inspiring digital transition"

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